



# Remote Assisted Installation and Training for DECADE Elite detectors

We've developed a new *remote assisted* installation and training program for our DECADE detectors (Fig. 1). It is now possible to install the detector under our guidance and receive the training through an on-line video connection: the Antec engineer is with you all the way. You will have installed your new detector within 1 day.

## Installation

If you have experience with your particular HPLC and its software we can guide you to do a self-installation. If you are new to your HPLC system your alternative is to organize your local HPLC representative to cover this part under our guidance.

- Connecting the detector with the HPLC
- Wiring the signal with the data acquisition software
- Operation Qualification (OQ) testing

## Training

Familiarization with the detector and flow cell is an integral part of the installation, and it covers the following topics:

- Basics and principles of electrochemical detection
- Instrument settings and options
- Flow cell installation and maintenance
- Stop flow test & dummy cell test (troubleshooting)

You may even consider to extend the training with a 5 hour support ticket option to discuss your application needs and results with our application scientist by on-line video sessions and/or e-mail.

## Documentation

Upon successfully completing the installation we'll send you a signed paper copy of the IQ/OQ protocols for your convenience.



Figure 1. DECADE Elite and DECADE Lite

## Who can join this program

A basic knowledge about HPLC is necessary, but hands-on experience with the HPLC and the software to which the detector is going to be connected would be ideal. Please consider asking for a technician at your HPLC's company in case you are not familiar (yet) with the HPLC's software and hardware.

Note: a self-installation under guidance of the manufacturer is allowed when working under GMP guidelines. However, it will be necessary to make a (documented) assessment and justification in case this deviates from your current documented procedures.

## Benefits of this program

Our *remote assisted* installation and training program for new DECADE detectors is a valuable alternative for our traditional on-site visit from our engineers:

1. it is easier to accommodate your wishes to set a date and time
2. the user may gain a deeper understanding of the equipment when being involved during the installation
3. IQ-OQ documentation will be completed, signed and sent to you when 'passed'

## Ordering information

901.1035R	Remote assisted DECADE installation (incl. IQ-OQ) and training
900.0300	5 hour support ticket



## Remote Assisted Installation and Training for DECADE Elite and Lite

### Detailed program for *Remote Assisted ROXY* Installation and Training

Module nr	Content	Duration (h)
	Q&A meeting to review the program, the prep-lists and documents as sent in advance	0.5
1	Unpacking and installing the DECADE electrochemical detector	1
2	Installation of Dialogue Elite software, configuration of computer, and preparation for OQ testing	1
3	Run the electronic OQ test	0.5
4	Familiarization with the instrument, and basics and theory of ECD	1
5	Familiarization and presentation about the flow cell, installation and maintenance aspects	1
6	How to perform the stop-flow test and dummy cell test (troubleshooting)	1
7	OPTIONAL: presentation and details about a specific LC-ECD application, and discussion with one of our specialists	2

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