

## Antec Warranty Statement

### Hardware

All instruments manufactured by Antec are warranted to meet the specifications indicated in the corresponding manual and to be free from defects in materials and workmanship for the periods specified and in accordance with terms agreed upon in writing between Antec and the Customer. Typically, electronic devices are warranted for a period of **one year**. Electrochemical flow cells with glassy carbon electrode produced by Antec are warranted for a period of **five years**, except for FLEXCELL™, uPrepcell™ and Reactor™ cell and all cells with a metal working electrode which have a **one year** warranty period. Wear and tear of metal electrodes is considered ‘normal’ and is excluded from warranty. Products supplied by Antec but manufactured by other manufacturers shall carry their warranty.

### Customer Remedies

The exclusive remedy under hardware warranty shall be repair of instrument malfunctions which, in Antec’s opinion, are due or traceable to defects in original materials or workmanship or, at Antec’s option, replacement of the defective parts, provided that Antec, as an alternative, may elect to refund an equitable portion of the purchase price of the instrument.

Repair or replacement under warranty does not extend the original warranty period.

Repair or replacement under warranty shall be made in Antec’s sole discretion by returning the defective instrument to an authorised service location, or, if purchased direct, to Antec.

The Customer shall be responsible for loss or damage in transit and shall pay for shipping costs (both ways) including duty and taxes. Antec shall return the instrument to the Customer prepaid and insured. Claims for loss or damage in transit shall be filed by the Customer.

To correct software operation anomalies Antec will issue software versions where such revisions exist and where, in Antec’s opinion, this is the most efficient remedy.

### Limitation of Warranty

This warranty shall be void in the event of accident, abuse, alteration, misuse, neglect, breakage, improper operation or maintenance, unauthorised or improper modifications, use in an unsuitable physical environment, use with a marginal power supply or use with other inadequate facilities or utilities. Reasonable care must be taken to avoid hazards. Failures from normal wear and tear are not covered. This warranty is expressly in lieu of and excludes all other express or implied warranties, including but not limited to warranties of merchantability and of fitness to particular purpose, use or application, and all other obligations or liabilities unless such other warranties are expressly agreed to in writing by Antec.

### Limitation of Remedies and Liability

The remedies provided herein are the sole and exclusive remedies of the Customer. In no case will Antec be liable for incidental or consequential damages, loss of use, loss of production or any other loss incurred.

Table 1. Warranty period

Product	Year
Electronic devices by Antec	1
VT-03, Sencell™ (GC type) <sup>1</sup>	5
Flexcell, uPrepcell, Reactor cell <sup>1</sup>	1

<sup>1</sup> Wear and tear of metal electrodes is excluded from warranty. Spacers, fingertights, and other consumables are excluded from warranty.

Antec and Antec Scientific are legal trade names of Antec Leyden BV